

PRIVACY POLICY

1. Introduction

- a. Safomar Holdings (Pty) Ltd, Registration Number 1985/00481/07, subsidiaries, affiliates, associated companies and operating divisions as listed in **Annexure A** of this document (collectively the “Safomar Group”, “Safomar”, “we”, “our”, “us”) understand the importance of protecting the personal information of our employees, trainees, clients, customers, business partners, suppliers and visitors and users (“users”/ “you”/ “your”) of each individual company website, media sites and mobile applications (“Sites”).
- b. This Privacy Policy represents our commitment to compliance with all relevant data protection legislation and has been published to help you understand our privacy practices.
- c. This Privacy Policy describes what personal information we collect from you and how we process it in line with applicable data protection legislation, including the Protection of Personal Information Act (“POPIA”).
- d. Please read this Privacy Policy carefully to understand your rights.
- e. If you have any questions, please contact us by submitting a request through the “Contact Us” form on our Website or by contacting our Privacy/Information officer at Nico.Duvenage@safomar.co.za or alternatively Susara.botha@safomaraviation.co.za

2. Who are we?

- a. Safomar Holdings (Pty) Limited is a private company (registration number 1985/00481/07), with its office at Block C, 2 Avalon Road, Westlake View, Modderfontein, 1609
- b. The business of the Safomar Group includes:
 - i. Stocking Distributor & Supplier of Aircraft related products, spares, repairs and Services
 - ii. Stocking Distributor & Supplier of Aircraft coatings, finishing’s, sealants, color matching and mixing of coatings
 - iii. Stocking Distributor & Supplier of Industrial coatings, finishing’s sealants, color matching and mixing of coatings
 - iv. Stocking Distributor & Supplier of Helicopters and Aircraft in commercial, corporate and military markets
 - v. Design, manufacture and application of Branding products
 - vi. Provider aviation related training accredited with TETA and approved by the SACAA

- vii. Provider of flying training approved by the SACAA
- viii. Provider of Helicopter and Aircraft maintenance approved by SACAA
- ix. Provider of operational services such as crop spraying, game capturing and counting, charter and other services as per our SACAA approval

and any related business related thereto in relation to both individuals and corporate entities. We will refer to the business and offerings of the Safomar Group as “products and services” for the purpose of this Privacy Policy.

- c. Our business is conducted in South Africa, Sub-Sahara Africa and Indian Ocean Islands.

3. **Application of this Privacy Policy**

- a. This Privacy Policy applies to personal information that we collect from you or third parties during your interactions with us online, including through our Sites and personal information that we may collect offline whether face to face or telephonically, in writing or verbally; and/or personal information we may receive from third parties about you as explained below.
- b. By sharing your personal information with us and/ or visiting or using the Sites you accept the application of this Privacy Policy and consent to the processing of your personal information in the way described herein.
- c. We review our privacy policies regularly and occasionally may need to change or update them. The most current version of this Privacy Policy will always be posted under the Privacy Policy tab of the Site and will be effective from the date of posting.
- d. You agree that you will check the Privacy Policy from time to time. By continuing to engage with us, purchase / or use our products and services and/or continuing to access and/or use the Sites after we make changes to this Privacy Policy, you agree to be bound by the revised Privacy Policy.

4. **What is Personal Information**

- a. Personal information is defined in POPIA as information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, and includes any information that identifies or relates specifically to you, including, for example, your name, age and identity number or other national identifier, your contact address, your location, your banking details, and contact numbers. In short, any information that we can use to specifically identify you will be personal information.

- b. Some types of personal information are considered special personal information. These include personal information revealing or related to a person's health, racial or ethnic origin, religious or philosophical beliefs, sex life, political affiliation, or trade union membership; criminal behaviour and proceedings related thereto.

We apply additional safeguards to the privacy of special personal information as required by the relevant data protection legislation.

5. **What is Processing**

Processing is defined in POPIA as any operation or activity or set of operations involving personal information, whether or not by automatic means, including collecting, receiving, recording, organising, collating, storing, updating, modifying, retrieving, altering, consulting or using; disseminating by means of transmission, distribution or making available in any other form; or merging, linking, as well as restriction, degradation, erasure or destruction of personal information. In short anything that is done with personal information from collection to destruction is processing.

6. **Personal Information we may collect from you**

a. Employees/prospective employees/ Individual customers

- i. Basic information: name, surname, ID number (or where applicable passport number), income tax number, telephone number, email address, marital status, parental status, nationality, language, date of birth, drivers' licences, work permits, temporary residence permit, asylum status, signature, and copies of any documents ancillary to the information.
- ii. Where you are our employee (including contractors), we create an employment record of you on our system to facilitate continuous monitoring during your employment with us.
- iii. Where you are a Safomar Group director, we create a record of you as a director on our system.
- iv. Where you've been identified as a next of kin by an employee or customer, we create a record of you on our system.
- v. Special Personal Information: race, gender, trade union membership, health declaration (including disability, physical and mental health), biometric information, criminal history (including current and past criminal records and information relating to proceedings or the disposal of such proceedings), culture and any documents ancillary to the information.
- vi. Credit information: information relating to your credit history, historical payment patterns, credit score and credit activities, including any current/past civil judgments against you and copies of any document's ancillary to the information.

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- vii. Employment history: information relating to your past (or in the case of prospective employees' current) employers, earnings, payslips, contract of employment, and references.
 - viii. Education information: information relating to your secondary education history, learnerships, internships, tertiary and postgraduate education history, professional affiliations/ memberships, membership number relating to professional affiliations/memberships and copies of any documentation or licences ancillary to such information.
 - ix. Location information: information relating to your location and travel arising from the use/possession of Safomar property, i.e., by means of Safomar vehicle tracking systems or any other technology/device owned/rented or operated by Safomar.
 - x. Your personal views/opinions/preferences expressed during interviews, or disclosed voluntarily for purposes of internal communications, campaigns, and publications;
 - xi. Online identifiers/symbols such as social media profiles and other online activities.
 - xii. Views/opinions of others about you expressed during interviews, performance assessments, or considerations for promotions or transfers within the Safomar Group.
 - xiii. Medical information to the extent necessary to comply with relevant legislation and/or the inherent requirements of the job.
 - xiv. Financial information: banking details and documentation in proof thereof.
 - xv. Photos of you for purposes of internal communications and publications.
- b. Corporate Clients/Customers/ Suppliers and Third Parties
- i. Trade name, registration number, registered address, VAT number, addresses and telephonic/facsimile/email contact details of holding company, subsidiaries and operating divisions.
 - ii. Name, designation, telephonic/facsimile/email contact details, signature of appointed key personnel.
 - iii. Name, designation, telephonic/facsimile/email contact details, signature of authorised representative(s) for purposes of completing documentation and entering into Agreements.
 - iv. Company letterhead and/or logo.

- v. Proof of banking details in the form of a cancelled cheque, bank letter or bank statement.
 - vi. BEE status and certificate.
 - vii. Information relating to turnover and debt patterns.
 - viii. Credit information obtained by means of credit checks and application forms.
 - ix. Personal information of directors (full names, ID number (or where applicable passport number), address, copy of ID and other business interests held).
 - x. Recorded judgments against the client, its owner(s) and/or director(s).
 - xi. Correspondence received which is implicitly or explicitly of a private or confidential nature.
- c. Trainees / prospective trainees.
- i. Basic information: name, surname, ID number (or where applicable passport number), income tax number, telephone number, email address, marital status, parental status, nationality, language, date of birth, drivers' licences, work permits, temporary residence permit, asylum status, signature, and copies of any documents ancillary to the information.
 - ii. Special Personal Information: race, gender, health declaration (including disability, physical and mental health), biometric information, criminal history (including current and past criminal records and information relating to proceedings or the disposal of such proceedings), and any documents ancillary to the information.
 - iii. Education information: information relating to your education history, affiliations/ memberships, membership number relating to professional affiliations/memberships and copies of any documentation or licences ancillary to such information.
- d. We may also collect other information that does not personally identify you. This includes browser and device information, website and application usage data, IP addresses, demographic information such as marketing preferences, geographic location, home language, and information collected through cookies and other technologies or information that has been anonymised or aggregated. If we link this information with your personal information, we will treat such linked information as personal information.
- e. You can choose not to provide personal information to us when requested. However, if this is necessary to provide you with our solutions, products and/or services, access to our Sites, or to perform administrative functions, we may be unable to do these things.

7. **How we collect Personal information**

a. Personal Information you give us directly.

i. Generally, Safomar collects personal information from you in the following ways.

1. Information given by you when you access our Site or interact with us in any other way or channel to enquire about or use our products and services.
2. In the course of employment or training.
3. Upon submission of an application form or other forms relating to any of Safomar's products or services.
4. When you place orders for our products and services.
5. When there is a response to Safomar promotions, initiatives or to any request for additional Personal Information.
6. When contacted by or responding to Safomar marketing representatives and customer service officers.
7. When Safomar receives references from business partners and third parties which you have agreed to.
8. When we process payment transactions and/ or orders.
9. When we perform administrative and business functions.
10. When you register for our events, workshops and seminars or subscribe to our mailing lists and newsletters.
11. When you complete a survey, enter a competition.
12. When you communicate with us.
13. When we respond to your enquiries and requests, obtain feedback from you about our solutions, products and services.
14. When you contact us for information, products or services with our customers, vendors and other business contacts.
15. When you send information to us by posting to a forum or blog or in an advertisement, it is stored on our servers. We do not specifically use that information except to allow it to be read, but you will see in our Website User Terms that we reserve a right to use it in any way we decide.
16. When Safomar seeks information from third parties in connection with employment, training the products and/ or services applied for; and

17. Upon submitting personal information to Safomar for any other reason.

- ii. If you contact us, including for customer support or complaints we want to provide you with the best possible service, so calls to Safomar may be recorded and/or monitored for quality checks and staff training. Recordings may also be used to help us combat fraud.

b. Personal Information we collect automatically

- i. We receive and store certain types of personal information whenever you interact with us online. For example, we use cookies and tracking technologies (to find out more, see our Cookie Policy) to obtain personal information when your web browser accesses our Sites or advertisements and other content served by or on our on other websites.
- ii. We track the products and services you enquire about or contract for when you click on one of our display adverts and go on to contract with us for products and/ or services.
- iii. We may also collect technical information to help us identify your device for fraud prevention and diagnostic purposes.
- iv. When you send a message, we collect the data you have given to us in that message in order to obtain confirmation that you are entitled to receive the information and to provide to you the information you need. We record your request and our reply in order to increase the efficiency of our business.

c. Personal Information we collect from other sources.

- i. We collect personal information from third parties, including public databases, social media sites, business partners with whom we offer co-branded services or engage in joint marketing activities.
- ii. We collect information about you and your activities from a third-party when we jointly offer services or products, or from third-party data analytics and enrichment providers who may deliver insights to us about the Personal Information we hold.
- iii. We collect information from payment processors, marketing service providers, third party business partners and relevant governmental departments.
- iv. In circumstances where you have consented thereto, we collect information from previous employers, credit references, Credit Bureaus and other verification agencies.

8. **Legal basis for processing your personal information**

When we process your personal information in connection with the purposes set out in this Privacy Policy, it will always be on a legal basis and in line with the Safomar Groups business objectives, depending on the purpose for which the processing activity is undertaken and the nature of our relationship with you.

9. **Purposes for the Collection, Use and Disclosure of Personal Information**

- a. We may process and disclose your personal information for the following purposes:
- i. To provide you with the products and services which you request.
 - ii. To verify your identity for security purposes.
 - iii. To respond to your requests and enquiries.
 - iv. To detect and investigate disputes, billing, suspected illegal activities or fraud and manage commercial risks of Safomar and its customers and/ or third parties with whom it contracts.
 - v. To perform a contract or for contract negotiations with or about you.
 - vi. To manage the administrative and business operations of Safomar and comply with internal policies and procedures of the Safomar Group.
 - vii. To monitor or record phone calls and customer facing interactions for quality assurance, employee training, performance evaluation and identity verification.
 - viii. For legal purposes (including obtaining legal advice and dispute resolution).
 - ix. To meet or comply with any applicable laws, regulations, codes of practice or guidelines issued by any legal or regulatory bodies which are binding on Safomar.
 - x. In other ways naturally associated with the circumstances in which you provided the information. For example, we may use your e-mail address to send you a confirmation notice.
 - xi. To communicate information to you and to manage your registration on our Site and/or subscription to our newsletter or other communications.
 - xii. To authenticate the identity of individuals contacting us by telephone, electronic means or otherwise.
 - xiii. To enforce this Privacy Policy and other rules about your use of our Site, products or services.

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- xiv. To protect someone's health, safety or welfare.
 - xv. To protect our rights or property.
 - xvi. To comply with a law or regulation, court order or other legal process.
 - xvii. To record your opt-in or opt-out preferences.
 - xviii. For our other legitimate interests unless such processing will unfairly prejudice your rights or freedoms.
 - xix. In other ways which you consent to.
- b. In addition, as part of your relationship with us, Safomar may use and disclose personal information for:
- i. Opening or continuation of accounts and establishing or providing users with the products and services contracted for.
 - ii. Facilitating the continuation or termination of Safomar products and services.
 - iii. Facilitating the daily operation of the products and services (including but not limited to billing, customer service, customer verification, technical support, network maintenance and troubleshooting).
 - iv. Facilitating third party services if purchased, obtained, administered or processed through Safomar.
 - v. To process your payroll payments, and/ or payroll deductions where relevant.
 - vi. To process payments where you purchase products or services.
 - vii. To provide you with your order status and assess and handle any complaints.
 - viii. To facilitate delivery of products and services.
 - ix. Managing and executing service level agreements with service providers and customers.
 - x. Processing of payment instructions, direct debit facilities and/or credit facilities requested by customers, employees or service providers.
 - xi. Enforcement of payment and/ or repayment obligations (including but not limited to debt collection, filing of claims and retrieval of payments from losses made by service partners).
 - xii. Administering and processing any insurance claims and payments, where applicable.

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- xiii. Credit and internal risk management (including but not limited to performing credit checks and disclosures to law enforcement agencies).
 - xiv. Generation of internal reports (including but not limited to annual, operational and management reports).
 - xv. Processing referral payments and commission fees to Safomar's external partners;
 - xvi. Administering fee adjustments, refunds and waivers.
 - xvii. Notifying users of their entitlements under loyalty and reward programs with Safomar.
 - xviii. Internal communications and newsletters, reports, marketing material and public relations campaigns.
 - xix. For purposes which are reasonably related to the aforementioned.
- c. Safomar may also collect, use and disclose your personal information for the following additional purposes:
- i. For analytics and tracking, including facilitating the sale of analytical data.
 - ii. To conduct market research and surveys to enable Safomar to understand and determine customer location, preferences and demographics in order to develop special offers and marketing programs in relation to Safomar products and services, and to improve our service delivery and customer/ employee / trainee experience.
 - iii. To provide additional products, services and benefits to you, which include promotions, loyalty and reward programs from Safomar.
 - iv. To match personal information with other data collected for other purposes and from other sources (including third parties) in connection with the provision, marketing or offering of products and services by Safomar.
 - v. For lead generation and management of marketing Safomar products and services;
 - vi. To administer contests, competitions and marketing campaigns, and personalize user experience.
 - vii. To communicate advertisements involving details of Safomar products and services, special offers and rewards, either to general customers, or to communicate advertisements which Safomar has identified as being of interest to specific users (this includes but is not limited to upselling, cross selling and telemarketing).
 - viii. To organize promotional events and corporate social responsibility projects.
 - ix. For purposes which are reasonably related to the aforementioned.

- d. In relation to particular products and services or user interactions, Safomar may also specifically notify you of other purposes for which personal information is collected, used, or disclosed.

10. Who will your Personal Information be shared with

- a. Safomar will not share your personal information with an unrelated third party without your permission, except to fulfil the purposes of processing referred to above or as otherwise provided in this Privacy Policy.
- b. Accordingly, we may share your personal information for the purposes set out in this Privacy Policy:
 - i. With our members of the Safomar Group.
 - ii. With business partners with whom we offer co-branded services or engage in joint marketing activities.
 - iii. With business partners on whose behalf, we are appointed to sell products and services.
 - iv. With service providers to provide operational services or facilitate transactions on our behalf, including but not limited to processing of orders, assisting with sales-related activities or post-sales support, client support, email delivery, data analytics and auditing.
 - v. Where you consent to the sharing of your personal information.
 - vi. In connection with any joint venture, merger, sale of company assets, consolidation or restructuring, financing, or acquisition of all or a portion of our business by or to another company.
 - vii. any of the Safomar Group's associates, cessionaries, delegates or successors in title or duly appointed third parties such as its authorised agents, advisors, partners, service providers and contractors for any of the purposes identified in this Privacy Policy
 - viii. With payment processors and banking platforms who process the payment through our online store and / or facilitate the payment process.
 - ix. With relevant insurers, where required.
 - x. With credit bureaus, fraud prevention or business scoring agencies, or other credit scoring agencies.
 - xi. With debt collection agencies or other debt recovery organisations.

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- xii. In response to a request for information by a competent authority in accordance with, or required by any applicable law, regulation or legal process.
 - xiii. To relevant regulators or law enforcement agencies or other third parties as required by law.
 - xiv. To any person who is required to have access for the purposes referred to above.
 - xv. To any person other than as described herein if we notify you and you consent to the sharing.
- c. In the ordinary course of business, we will share some personal information with companies that we hire to perform services or functions on our behalf. For example, we may use different service providers or suppliers. In these cases, we provide the service provider or supplier with your information.
 - d. In all cases in which we share your personal information with a third party, we will not authorize them to keep, disclose or use your information with others except for the purpose of providing the services we asked them to provide and in terms of our Privacy Policy.
 - e. Such recipients will only have access to your personal information as required by them to perform their functions and are not permitted to use such personal information for any other purposes. These recipients will be subject to contractual confidentiality obligations.
 - f. Any third parties with whom we share personal information are contractually required to implement appropriate data protection and security measures to protect personal information and are not permitted to use personal information for any purpose other than the purpose for which they are provided with or given access to personal information.
 - g. We may share your personal information to relevant parties in conjunction with a corporate sale, merger, dissolution, or acquisition.

11. Processing of Personal Information

- a. By providing personal information to Safomar, you acknowledge that the information has been collected from you directly and there is consent for Safomar to process such information.
- b. Safomar will apply the following principles in the processing of such information:
 - i. Safomar will only collect personal information for a purpose consistent with the purpose for which it is required and in terms of this Privacy policy. The specific purpose for which information is collected will be apparent from the context in which it is requested.
 - ii. Safomar will only process personal information in a manner that is adequate, relevant and not excessive in the context of the purpose for which it is processed as read with this Privacy Policy.

12. Processing of Special Personal Information

- a. Where we may collect and process special personal information, it will only do so:
 - i. In ways for which you have given express consent.
 - ii. To protect your legitimate interests.
 - iii. As required by the relevant law.
 - iv. Where the information has been made public by you deliberately.

13. Security of your personal information

- a. Safomar is committed to protecting your personal information and in all circumstances the information is held by us on our secure systems. We take all reasonable and appropriate technical and organisational steps to ensure that your personal information is kept secure and is protected against unauthorised or unlawful processing, misuse, unauthorised disclosure, loss, interference, destruction or damage, alteration, disclosure or access.
- b. Our security systems are in line with industry standards and we monitor developments to ensure that our security systems evolve, as required. We also test our systems regularly.
- c. We also contractually require that third parties to whom we disclose your personal information have appropriate security systems and protocols in place.
- d. Personal information is destroyed or anonymised when no longer needed or when we are no longer required by law to retain it (whichever is the later).
- e. We will promptly notify you if we become aware of any unauthorised use, disclosure or processing of your personal information.
- f. We may store your personal information with the web-hosting service provider appointed by us from time to time. The storage may be in South Africa or in another country.
- g. Where storage is in another country, your personal information will be stored in a jurisdiction that has equivalent, or better, data protection legislation than South Africa or with a service provider which is subject to an agreement requiring it to observe data protection requirements equivalent to or better than those applicable in South Africa.
- h. Notwithstanding the above, no data transmission over the Internet or data storage system can be guaranteed to be completely secure. Please do not send us sensitive information through email. If you have reason to believe that your interaction with us is not secure (for example, if you feel that the security of any account you might have with us has been compromised), you must immediately notify us of the problem by contacting us at Nico.Duvenage@safomar.co.za or alternatively Susara.Botha@safomaraviation.co.za or +27 (11) 397-6260.

14. How long do we keep your Personal Information for

- a. We will keep your personal information for as long as is necessary to fulfil the purpose for which it was collected unless a longer retention period is required to comply with legal obligations, resolve disputes, protect our assets, or enforce agreements. The criteria we use to determine retention periods include whether:
 - i. We are under a legal, contractual or other obligation to retain personal information for a minimum of 10 years, or as part of an investigation or for litigation purposes.
 - ii. Personal information is needed to maintain accurate business and financial records.
 - iii. A request from you to access and delete your personal information.
 - iv. You have consented to us retaining your personal information for a longer retention period, in which case, we will retain personal information in line with your consent.
- b. We will continue to treat your personal information in accordance with this Privacy Notice so long as we retain it.

15. Cross border transfers of Personal Information

- a. Safomar may transfer personal information out of the country in which it was collected to another country or territory.
- b. We will transfer information to other areas only if:
 - i. the transfer is necessary for the performance of a contract between you and Safomar or for pre-contractual measures taken in response to your request; or
 - ii. if you consent to the transfer; and
 - iii. if the data will be adequately protected in the other country, by contract or law.

16. Direct marketing

- a. We may send customers direct marketing communications about our products and services as well as new products, promotions, special offers and other information. We may do this in person, via e-mail, SMS, WAP Push, newsletters, telephonically, or through instant chat.
- b. You are to opt-out of receiving marketing materials from us at any time and manage their communication preferences by:
 - i. Following the unsubscribe instructions included in each marketing communication from us or telling us you wish to unsubscribe;

- ii. Sending an email to the sender of the marketing communications; or
- iii. Registering on the Do Not Contact list of the Direct Marketing Association of South Africa which can be found on www.dmasa.org.
- c. When you wish to opt-out please include your details and a description of the marketing material you no longer wish to receive from us.
- d. We will comply with such requests as soon as is reasonably practicable but no longer than within 30 days.
- e. Should you elect to opt-out of receiving marketing related communications from us, we may still send you administrative or operational messages as part of your ongoing use of our products and services which you will be unable to opt-out of.
- f. We will not provide personal information to unaffiliated third parties for direct marketing purposes or sell, rent, distribute or otherwise make personal information commercially available to unaffiliated third parties, whatsoever.

17. What are your rights

- a. Under applicable data protection laws, you have the right to:
 - i. access and obtain a copy of your personal information: You are entitled to request confirmation whether we process any of your personal information. Where this is the case, you may have access to your personal information and to certain information about how it is processed.
 - ii. correct your personal information: If you can demonstrate that the personal information, we hold about you is not correct, you can ask that this information is updated or otherwise corrected.
 - iii. request data be deleted: In certain circumstances you have the right to have your personal data deleted. You may make such a request at any time and Safomar will evaluate if your request should be granted, however this right is subject to any legal rights or obligations we may have to retain data. For situations where in accordance with the law, we determine that your request to have your personal information deleted must be granted, Safomar will do so without undue delay.
 - iv. restrict or object to the processing of your data or withdraw consent thereto: In certain circumstances you have the right to obtain restriction of the processing of your personal information, or to object on certain processing thereof on grounds relating to your particular situation.
 - v. opt-out of direct marketing calls or mail and remove your data from a direct marketing list.

- b. You may formally submit a request to our Information Officer to access your personal information that the Safomar Group holds on them.
- c. By using the PAIA Manual tab / link at the bottom of the landing page of our website, you may refer to our Promotion of Access to Information Act No. 2 of 2000 Manual ("PAIA Manual") for the request process access and further information related thereto.
- d. If you are a party to an agreement with us, we may not be able to continue that agreement if you withdraw our rights to process your personal information for purposes thereof. Accordingly, such withdrawal of consent may require and/ or entitle us to terminate the relevant agreement without further cause or damages.
- e. You also have the right to lodge a complaint with the Information Regulator about how we process your personal information. E-mail: complaints.IR@justice.gov.za

18. **Disclaimer and Indemnity**

- a. **Whilst we will do all things reasonably necessary to protect your rights of privacy, we cannot guarantee or accept any liability whatsoever for unauthorised or unlawful disclosures of your personal information, whilst in our possession, made by third parties who are not subject to our control, unless such disclosure is as a result of our gross negligence or non-compliance with applicable laws.**
- b. **If you disclose your personal information to a third party, such as an entity which operates a website or mobile application linked to the Site or anyone other than Safomar, Safomar SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE, HOWSOEVER ARISING, SUFFERED BY YOU AS A RESULT OF THE DISCLOSURE OF SUCH INFORMATION TO THE THIRD PARTY. This is because we do not regulate or control how that third party uses your personal information. You should always ensure that you read the privacy policy of any third party.**

19. **How to contact us**

- a. If you have any complaints, requests or questions about how your personal information is handled by Safomar, you have a privacy concern or you wish to make a request or a complaint relating to your personal information, please contact us.
- b. You can reach us at: Nico.Duvenage@safomar.co.za or alternatively Susara.Botha@safomaraviation.co.za.
- c. You also have the right to lodge a complaint with the Information Regulator.

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Safomar Aviation (Pty) Ltd

[Safomar Aviation – Aviation Excellence](#)



TAU Aerospace and Advanced Technologies (Pty) Ltd

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Safomar Industrial Brands (Pty) Ltd

<https://www.sib.co.za> - [Home](#) | [SIB](#)



Pical (Pty) Ltd

<https://www.pical.co.za> - [Home](#) | [Pical](#)



Mega Aero Training Academy (Pty) Ltd

[Mega Aero Training Academy - Home \(matasa.co.za\)](#)



Safomar Aviation Operations (Pty) Ltd

[Safomar Aviation Operations – Aviation Excellence \(saosa.co.za\)](#)



Safomar Aviation Maintenance (Pty) Ltd

[Safomar Aviation Operations – Aviation Excellence \(saosa.co.za\)](#)



Wingman Aircraft Maintenance (Pty) Ltd

[Safomar Aviation Operations – Aviation Excellence \(saosa.co.za\)](#)